

12Apr05 Assessment Meeting notes.

Present Janet Hogan, John Sterlacci, Cheryl Strickland, Kate Bouman, Beth Brown, Randall Miles.

Ideally there will be two focus groups of 15 each: one MSW and one MPA. If this is not possible there will be one mixed group (MSW and MPA students in equal proportions).

JS will facilitate the focus groups. The Assessment Committee will provide one librarian to sit in with the focus groups. Recording will be by scribe, provided by Assessment Committee, and tape/digital recording. Ideally the scribe will not be in the same room as the focus group. It would be best to use the SOM room

JS will contact SOM about using their focus group room. If that is not possible he will secure another venue. (15Apr05 update: JS has secured the SOM focus group room).

IT Survey:

Discussed draft of survey.

Need to keep down to one-half page

Fix grammar on question no. 2

Add:

Do you use and iPod or USB drive for data storage? Yes or No

Do you use IM or chat? Yahoo messenger, AOL, MSN

Move comments to back of sheet

Reformat check boxes to three or four per line, instead of just two.

RM will revise and resubmit to Committee.

Focus Group Questions:

The base for the questions will be the questions from the 2004 focus groups

Warm-Up:

Drop "school/course of study" question (question no.1)

Retain questions two and three

Add:

Did you do your undergrad study at Binghamton?

By a show of hands are you:

Full-time student/no other work

Full-time student/part-time work

Full-time student/full-time work

Part-time student/no other work

Part-time student/part-time work

Part-time student/full-time work

Service:

Add:

Which services do you currently use and how often?

Interlibrary loan

Research assistance from a librarian

Email

Chat

In person

Course reserve

Individual study space

Group study space

Retrieval of materials from Annex.

What resource do you currently use and how often?

Data services

Books (print and/or electronic)

Reference

Print journals

Electronic journals

Data ports (wireless hotspots)

Are you able to conveniently access the online journals you need?

What services would you desire at the Downtown facility?

Printing & photocopying

Librarian who can provide research assistance

Computing service help

Do you use Blackboard to access course materials?

Would it be useful to have a librarian visit one of your classes to teach you how to locate and use library materials and services?

Access:

Leave as is.

Control:

Leave as is.

Space and Facilities:

Drop Fine Arts from first question

Drop question on study carrels

Move question about finding your way around up: right after question on “places within the library”