

01Apr05

Notes on meeting with John Meador, Susan Currie, John Sterlacci, Janet Hogan, Randall Miles.

John M. expressed three main concerns:

1. Was this a class project for PAFF515 or a library project? RM explained it is a library project to which JS has offered the use of his class.
2. Draft questions too general or vague. Will not provide any real answers he can use.
3. Timeline too short to do survey before the end of the spring semester.

For “resources needed” JM would like to know electronic or paper. And which is used more.

JM did not like “comfort level” question. It wasn’t clear to him what was being asked. Focus more on “ease of finding materials,” “hours,” “courteous staff,” etc.

JM and SC would both like to know about the level of technological sophistication patrons have. Instant messaging? Laptops? JH pointed out that because of the demographics of the MPA/MSW students we are not likely to get a truly representative picture.

When given an assignment in class where do students turn first?

Food & drink?

Do patrons work independently or in groups?

JM mentioned some changes planned for fall 2005 implementation. It would be nice to have survey data before, but he would rather have a good survey later than a rushed one now. Survey may wait until fall semester. JS suggested that focus groups may be a way around the time constraints for this semester. JS would run the focus groups.

JM and SC are particularly interested in the MPA/MSW students because of the downtown facility currently in the planning phase. JM envisions a mainly virtual library downtown, while MPA/MSW faculty envision a traditional library. They need to know what the student want/need.